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**INDEPENDENT REGULATORY REVIEW COMMISSION**  
333 MARKET STREET, 14TH FLOOR, HARRISBURG, PA 17101

June 22, 2000

Mr. David Smith, Director  
Pennsylvania Emergency Management Agency  
2605 Interstate Drive  
P. O. Box 3321  
Harrisburg, PA 17105

Re: IRRC Regulation #30-53 (#2021)  
Pennsylvania Emergency Management Agency  
9-1-1 Performance Review and Quality Assurance Standards

Dear Mr. Smith:

The Independent Regulatory Review Commission approved the subject regulation at its June 22, 2000 public meeting. Our Order is enclosed and is available on our website at <http://www.irrc.state.pa.us>.

We appreciate the joint effort that went into producing a regulation that met the criteria and intent of the Regulatory Review Act.

Sincerely,

A handwritten signature in cursive script, appearing to read "Alvin C. Bush".

Alvin C. Bush  
Vice Chairman

wbg  
Enclosure  
cc: Mark Goodwin

**INDEPENDENT REGULATORY REVIEW COMMISSION  
APPROVAL ORDER**

Commissioners Voting:

Public Meeting Held June 22, 2000

John R. McGinley, Jr., Chairman – by Proxy  
Alvin C. Bush, Vice Chairman  
Arthur Coccodrilli  
Robert J. Harbison, III  
John F. Mizner

Regulation No. 30-53  
Pennsylvania Emergency Management Agency  
9-1-1 Performance Review and Quality  
Assurance Standards

On March 19, 1999, the Independent Regulatory Review Commission (Commission) received this proposed regulation from the Pennsylvania Emergency Management Agency. This rulemaking amends 4 Pa. Code Chapter 120d. The proposed regulation was published in the April 3, 1999 *Pennsylvania Bulletin* with a 30-day public comment period. The final-form regulation was submitted to the Commission on May 24, 2000.

This regulation implements a portion of Act 17 of 1998 (Act 17) which amended the Public Safety Emergency Telephone Act. The rulemaking establishes the standards and procedures for how quality assurance reviews will be conducted for “911” emergency communications centers.

We have determined this regulation is consistent with the statutory authority of the Pennsylvania Emergency Management Agency (35 P.S. §§ 7011 – 7021) and the intention of the General Assembly. Having considered all of the other criteria of the Regulatory Review Act, we find promulgation of this regulation is in the public interest.

**BY ORDER OF THE COMMISSION:**

This regulation is approved.



  
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Alvin C. Bush, Vice Chairman